



INNOVATE - IMPROVE - INTEGRATE

support@michianalean.com

+1 574-361-4606



Software for easy shipping

Company Overview

Consignor Expansion History



1997
Launched in
Norway

2002
Opened
Denmark

2006
Opened
Romania

2008
Opened
Sweden

2011
Opened
Finland

2016
Opened
United Kingdom

2018
Opened
United States

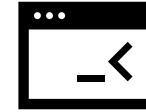
2020
Acquired by
Francisco Partners

Consignor Deployment Models



Cloud

- ☒ **Hosted by Consignor** - AWS
(no local installation)
- ☒ API or File Integration
- ☒ Browser User Interface
- ☒ Directly Embedded Within
ERP, website or WMS
- ☒ ZPL, PDF, PNG Labels Formats
Returned
- ☒ Services Monitored 24x7x365
- ☒ Automatic Upgrades



App (On-Prem)

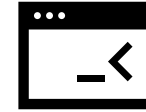
- ☒ **You Host** *(local installation in
your own infrastructure)*
- ☒ Windows/SQL based
- ☒ File or Webservice Integration
- ☒ Control via Commands
- ☒ Flexible Production View
(desktop)
- ☒ ZPL, PDF, PNG Labels Formats
Returned
- ☒ You Control Upgrades

Consignor Integration Models



API

- Our **Application Programming Interface** is a set of messenger methods that processes requests, and facilitates to communication with backend systems and The Consignor platform.

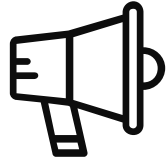


File Drop

- Our **File-Based Integration** allows data to be passed between backend systems and the Consignor platform, without connecting directly.
- Supporting CSV, Text Files, Excel and XML.

<https://consignor.zendesk.com/hc/en-us>

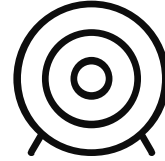
Consignor Commercial Model



Subscription Plan

- One
- Business
- Professional
- Enterprise

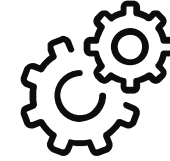
Each plan has a one-off **Access Fee**, with a monthly **Usage Fee** based on a volume k-level



SLA Plan

- Go
- Plus
- Premium
- Enterprise

Each plan has a monthly allowance for a **Fixed Fee**, except the 'Go' plan, this is a **Pay As You Go** option



Implementation

- Based on a **SoW** (statement of work) for solution design and rollout
- T&M** (time and materials) can also be provided by on the standard Consignor **Rate Card**

<http://consignor.com/subscription-plans/>

Consignor Professional Services



First interaction with the customer during pre-sales process or project kick-off for technical and solution advice



Upon Initiating the implementation project, scope and deliverables will be documented and agreed



After user & integration acceptance testing, handover to business with go-live support and warranty period



**STATEMENT OF
WORK (SOW)**

Consignor Customer Service



Support provided in English globally, or local language for Consignor home markets



Support model is based on ITIL with 1st line, 2nd line and 3rd line for Incident and Problem handling



Support is provided through multiple channels; Email, Phone or via the self-service online Help-Center



24/7 SUPPORT

Consignor Knowledge Center



Ensure staff are trained so that the quality of our services to customers, carriers and partners continuously improves



Employ supporting software and technology to improve the service experience for our customers



Enable customers who wish to help themselves to find easily available and relevant support in our Help Center



ZENDESK



Target response by phone is 1 minute



Target resolution time for Incident are provided based on severity with 2 hours for severity 1



SLA compliance is measured and continuously improved



95%
Aim

Consignor Platform Levels & Performance



Guaranteed Uptime 99.9%



Guaranteed Request Response time 1000ms



SLA compliance is measured and continuously improved



99.9%
Aim



Value Proposition

Value Chain Position

Solves complex issues of last mile delivery & Integrates with other software solutions:

- Warehouse Management System (WMS) which ensures efficient picking and packing processes in warehouses
- ERP that performs order management
- Transport Management System (TMS) that enables efficient management of multiple modes of transport (i.e. air, freight, road, etc.)
- eCommerce software solutions such as payment providers (e.g. Klarna) and front-end web stores

Key Pain Points



Carrier compliance



Lack of order transparency across carriers & shipments



Delivery delays, locked into specific products & services



High cost of shipping with carriers



Manual processes in booking shipments



Limited data analytics due to lack of integration across software

Key Benefits



Cost control



Easier management of multiple carriers



Improve end customer experience



Reduce carrier cost inefficiencies



Increase timeliness of deliveries



Easier integrations with multiple solutions (incl. legacy solutions)

Consignor Shipper-Centric Ecosystem

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3PL & 4PL (logistics) choose Consignor as their technology platform due to its sophistication, flexibility and scalability to support their businesses and partner businesses

Shippers choose Consignor to benefit from strong competitive advantage and highly compelling value proposition driven by access to broad global carrier library, cross-border shipping, cost savings and overall better customer satisfaction & visibility




Carriers are attracted by Consignor's neutrality and extensive customer base producing high parcel shipment volumes, plus the compliance guarantee to ensure data is transferred correctly with the correct validations applied, at zero cost to the carrier

Shipper-Centric – the solution connects an extensive ecosystem of carriers, shippers and third & fourth party logistics providers creating a business model that benefits from strong network effects


Consignor Shipper-Centric Ecosystem


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 AWS-based SaaS solution with rich connector options

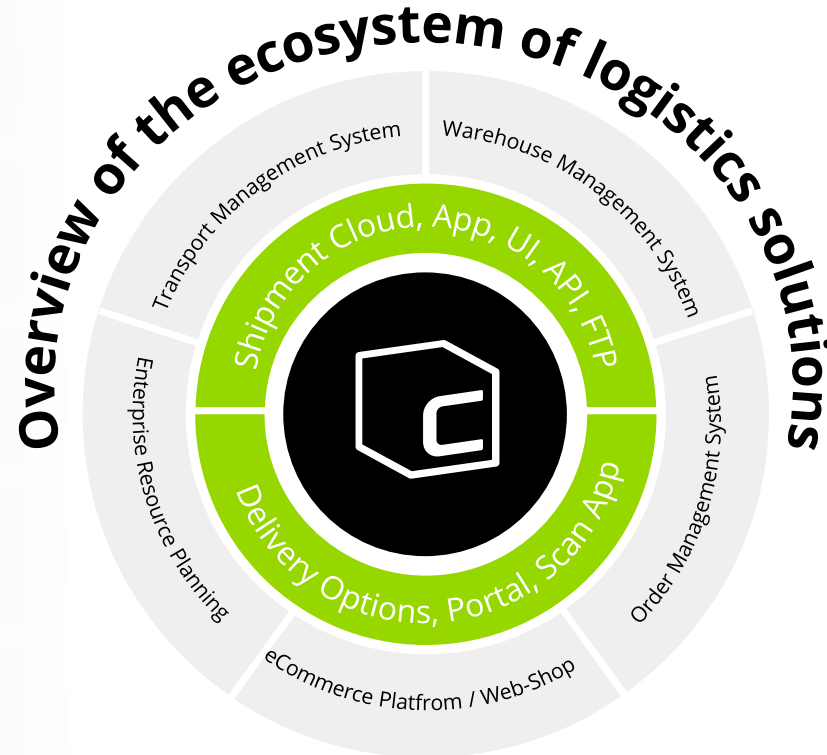
 Single version of code base

 Customisation through configuration

 Continued investment in innovation

 Best-in-class scalability

 Inhouse R&D operations



Shipper-Centric – the solution is the nerve center of warehouse & fulfilment shipping operations. Processing order & shipment information from a broad range of connected source & business systems

Consignor Differentiators

Carrier Capabilities

- ☒ We have enabled ~750 global carriers, with multiple services
- ☒ Global coverage
- ☒ Postal, Parcel, LTL, on-demand delivery, PUDO & returns services

Certifications

- ☒ UPS Ready
- ☒ USPS Pre-certified Partner
- ☒ FedEx Platinum Level Compatible Solution Provider (Europe)

Growth

- ☒ Global Carrier Integration Team
- ☒ Robust and repeatable process for enabling new carriers
- ☒ Consignor invests in Carrier enablement

Value

- ☒ Cross-border commerce ready
- ☒ Quicker implementations
- ☒ Improved ROI
- ☒ Carriers not charged nor blacklisted

White Label Offering

- ☒ 3PL and logistics companies utilizing Consignor platform as extension of their systems
- ☒ Customer portal can be rebranded
- ☒ Provide second line support
- ☒ Multi location and actor setup

Value

- ☒ Consignor maintains single contract and relationship
- ☒ Customer can change subscription tier annually up or down as required based on forecast changes

Integrations

- ☒ Flexibility to integrate through API's, webservices, file transfers or other traditional methods
- ☒ We invest in developing integrations with key technology vendors as plugins
- ☒ Integrations with ERP, TMS, WMS, OMS and e-commerce platforms

Platform & Operations

- ☒ Internally developed and refined over 23 years of focused delivery management
- ☒ Multi-tenant SaaS platform
- ☒ Feature-rich platform built based on customer requests & innovations
- ☒ Offers different deployment options, but we lead with our cloud SaaS option
- ☒ Single scalable solution – from small operations to enterprise shippers
- ☒ Fast implementations with self-service options
- ☒ Deployment is short and can be done remotely. Consultants are distributed in the home markets we serve

Security & Processes

- ☒ Privacy Shield Certified
- ☒ GDPR Compliant
- ☒ ISO 27001 Certified
- ☒ ITIL Framework
- ☒ Prince2 Foundation & Practitioner

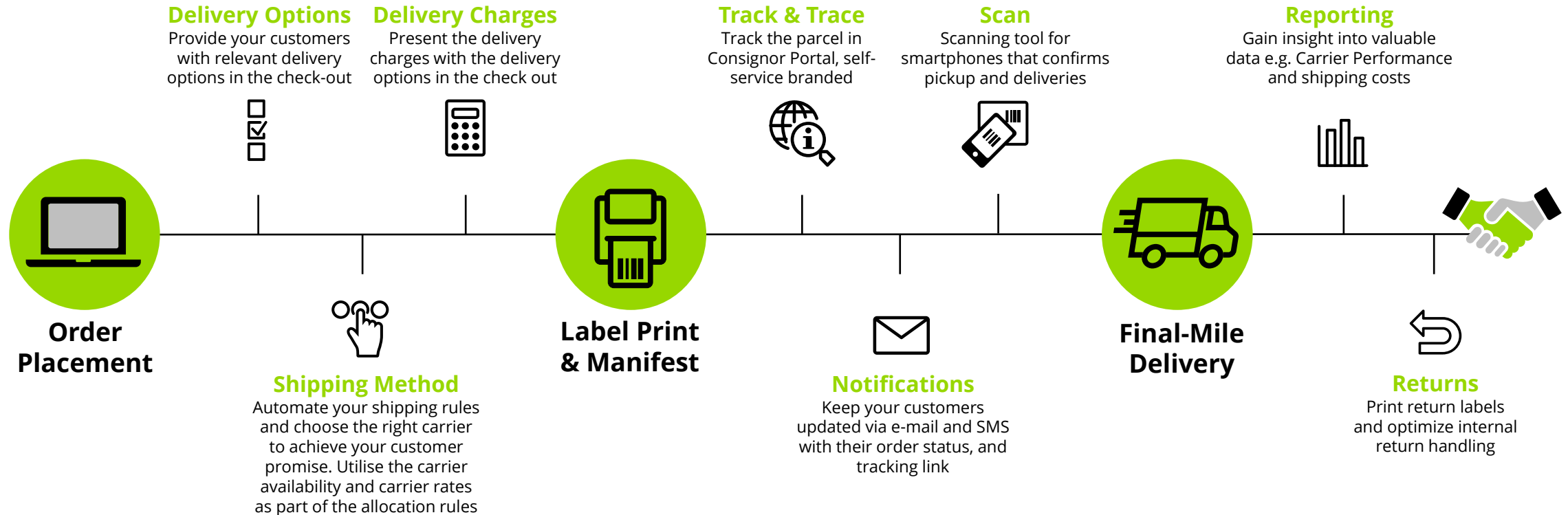
Seamless Delivery Experience!

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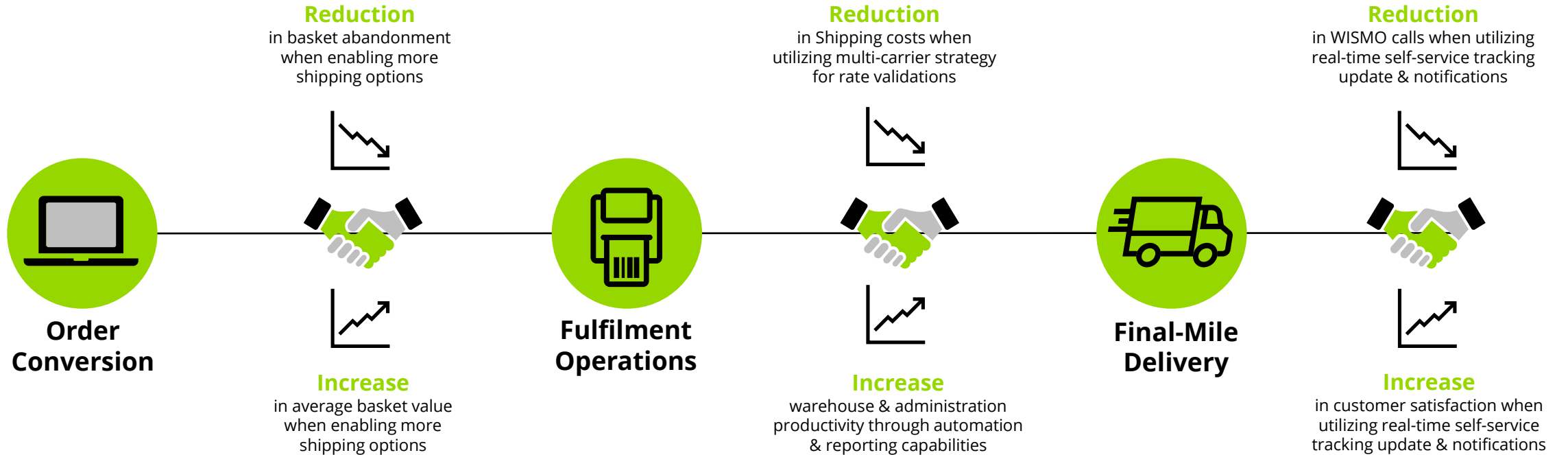
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Creating your competitive advantage has never been so easy... make each part of the customer experience seamless...



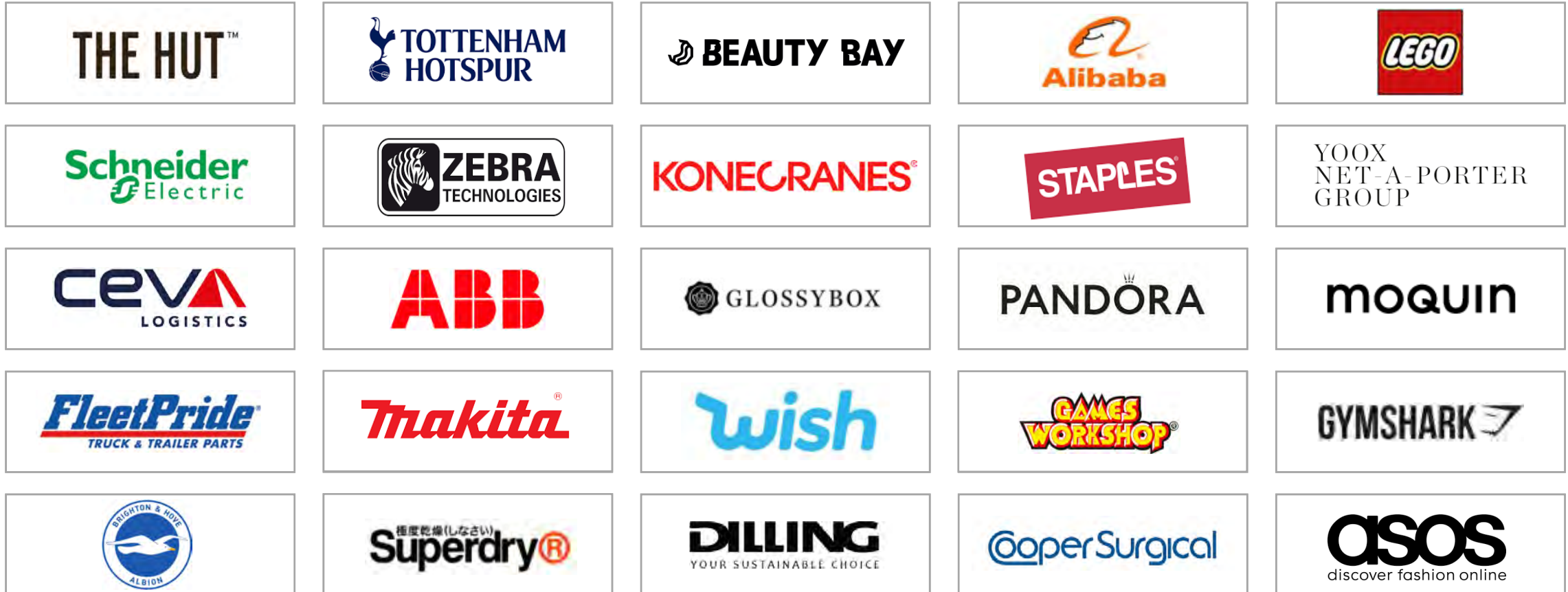
Consignor Return On Investment!

Are you really paying for it...? we would argue that you are paying by not having it...!




Customers & Brands

Brands Using Consignor



and many more...



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Superdry®

Superdry Case Study

Founded in
2003 in the UK

100 countries worldwide,
21 international websites

Retail, wholesale
& e-commerce

Seamless delivery experience
through great customer service
and a hassle-free returns policy

515 Superdry branded locations
(owned stores, franchises and
concessions)

Consignor Solution

- 📦 40+ Carriers
- 📦 Sites in Europe and US
- 📦 Integration to JDA
- 📦 Dynamic Shipping Rules
- 📦 Carrier Availability

- 📦 Returns
- 📦 Short implementation time – first go-live in 4 months
- 📦 Superdry branded Consignor Portal
- 📦 Consolidation of all shipment data streams

- 📦 Cross-border deliveries
- 📦 In-store fulfilment
- 📦 ScanApp – tracking for click and collect

Superdry Case Study

Outcomes

- 📦 Increase number of sales channels
- 📦 Enable more carriers in first 6 months, than in the previous 5 years
- 📦 Reduced Opex by 50% compared to previous vendor
- 📦 Support the ever-changing business needs
- 📦 Smarter decision making on reducing shipping costs
- 📦 Increased customer service

Superdry Reference



Gordon Knox

Logistics Director at Superdry

Consignor is the right fit for our business, as they are agile and able to respond to our brand's ever-changing business needs, provide a stable and scalable solution with access to the carriers that we want to work with.

Moreover, Consignor has the appetite to develop new concepts and ideas with us. These are all important factors for us, as our strategy is to become a global digital brand through digital supply chains and operational excellence.



Superdry Reference



Ben Willetts

Global eCommerce Service Manager at Superdry

The ability to pull all the disparate shipment data streams from our ecommerce, wholesale and store delivery providers into one place gives us the opportunity to be more strategic in our decision making with regards to managing what we do now and, just as importantly, what we do next.

We've also improved delivery visibility for customers who use our click and collect service. Additionally, cross-border delivery is now smoother for international customers through the digitisation of customs documentation.





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Superdry®





**The Worlds Largest
Carrier Library**

Consignor Carrier Integration



25 people that are dedicated to build, support and validate integrations towards carrier standards

In the team we have **Project Managers, Developers** and **Testers**

Based on priority, we develop, test and release a new carriers between **4** and **12** weeks

We **Prioritise** carrier integrations based on **Customer** requests & demand

The World's Largest Carrier Library

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and many more...

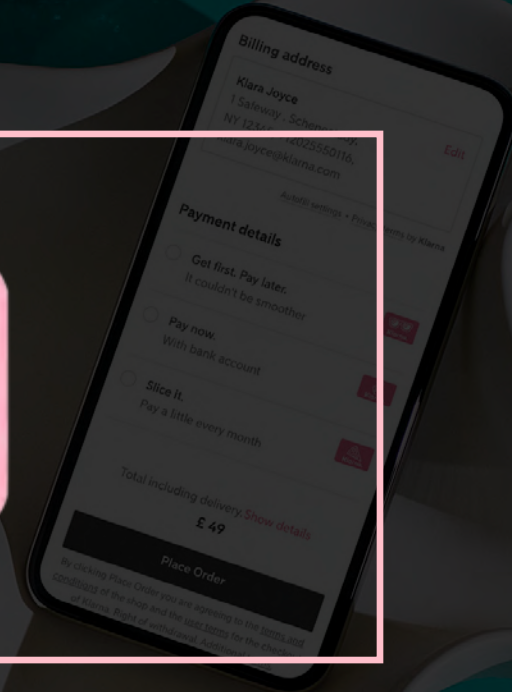
Integrated Systems & Platforms

Integrated Systems & Platforms

and many more...

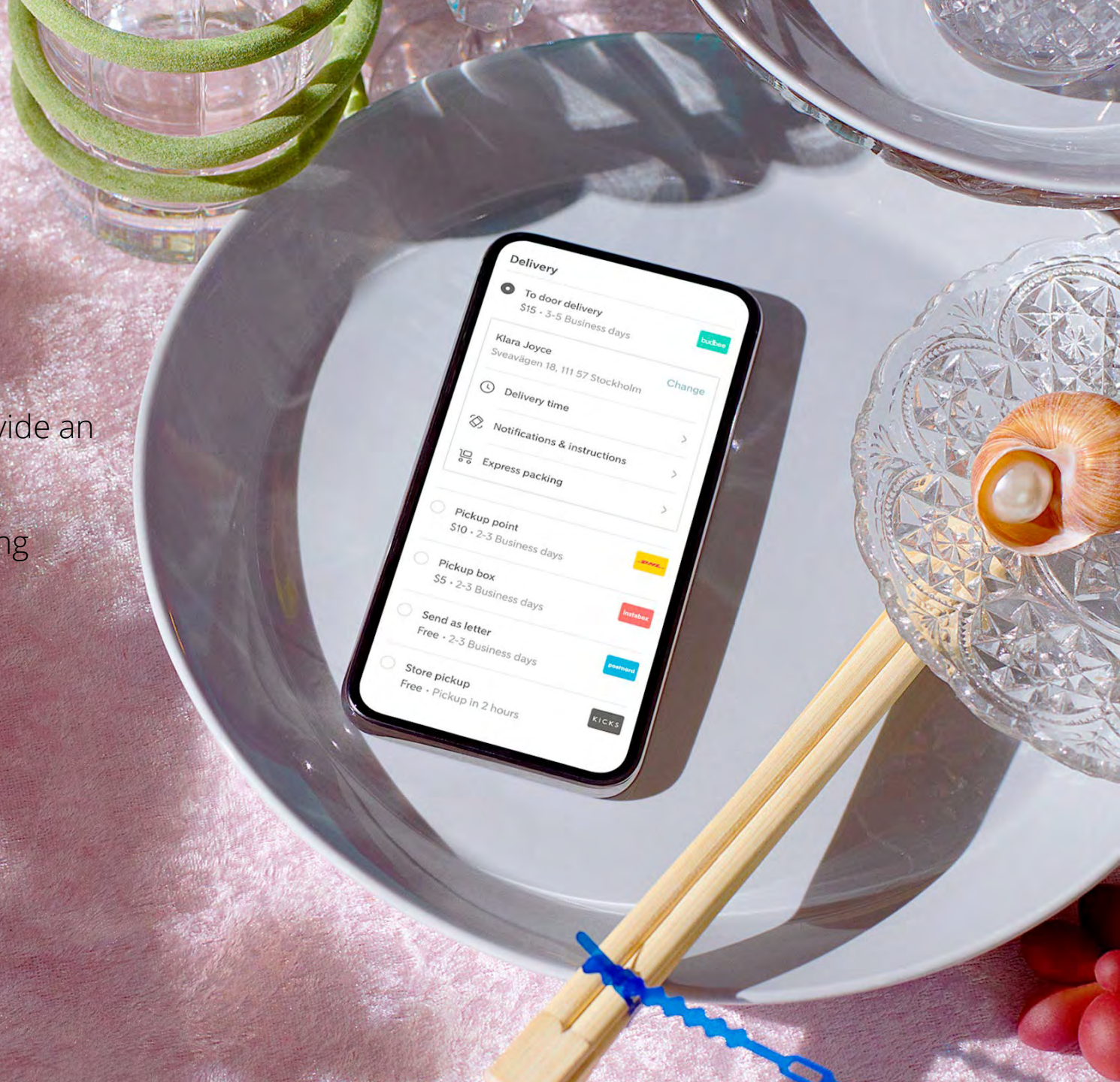
Klarna.

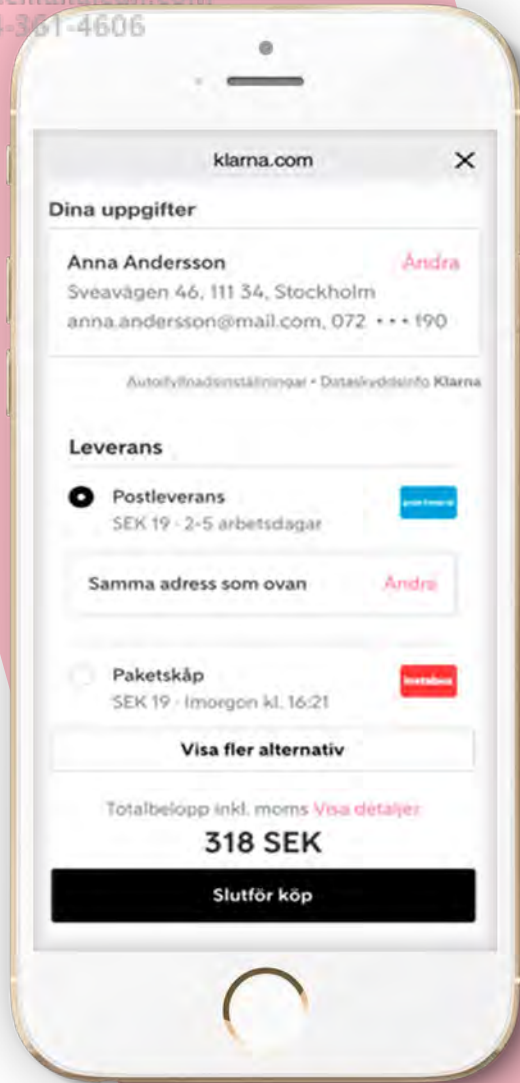


Access Consignor Via Klarna!

- ☑ Klarna and Consignor have teamed up to provide an excellent check-out experience
- ☑ Connect the systems and get real-time shipping options in your website check-out

Klarna.





Klarna.

Here's how it works

Connecting Klarna and Consignor is a smart way to let your customers choose how they want their packages delivered:

- 📦 We present delivery options from Consignor in the Klarna check-out
- 📦 The customer selects their preferred option
- 📦 We take care of the rest

It is always you who decides what delivery options you want to offer your customer, but when letting your customers pick the shipping method themselves, you demonstrate great flexibility and it creates a seamless buying experience

Klarna.

Enhanced Checkout Experience!

- 📦 Real-time, relevant delivery options & charges for your customers
- 📦 Own drop points / pickup points (PUDO, Click & Collect) etc...

Why?



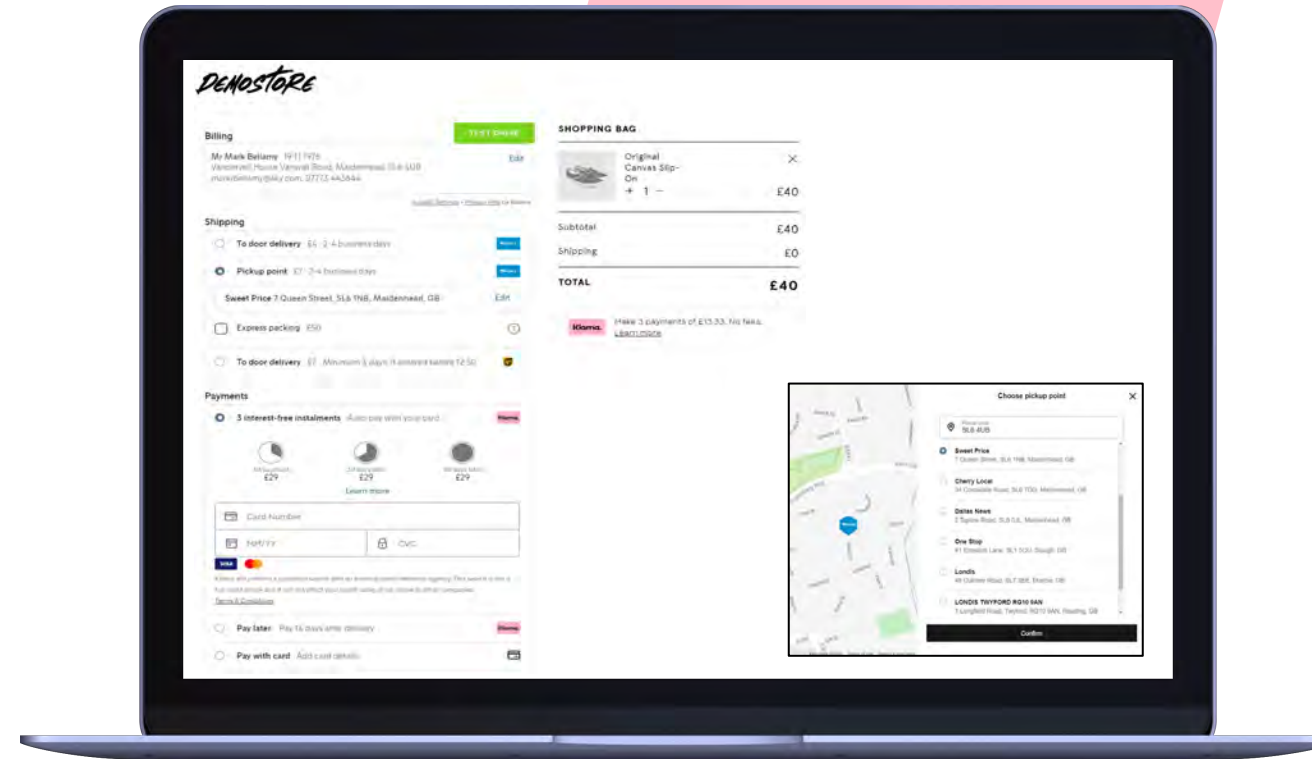
Klarna Plug-In



Increase Checkout Conversion



Combine Payment & Delivery Options



<https://www.klarna.com/demo/uk/eng/kp/products/>

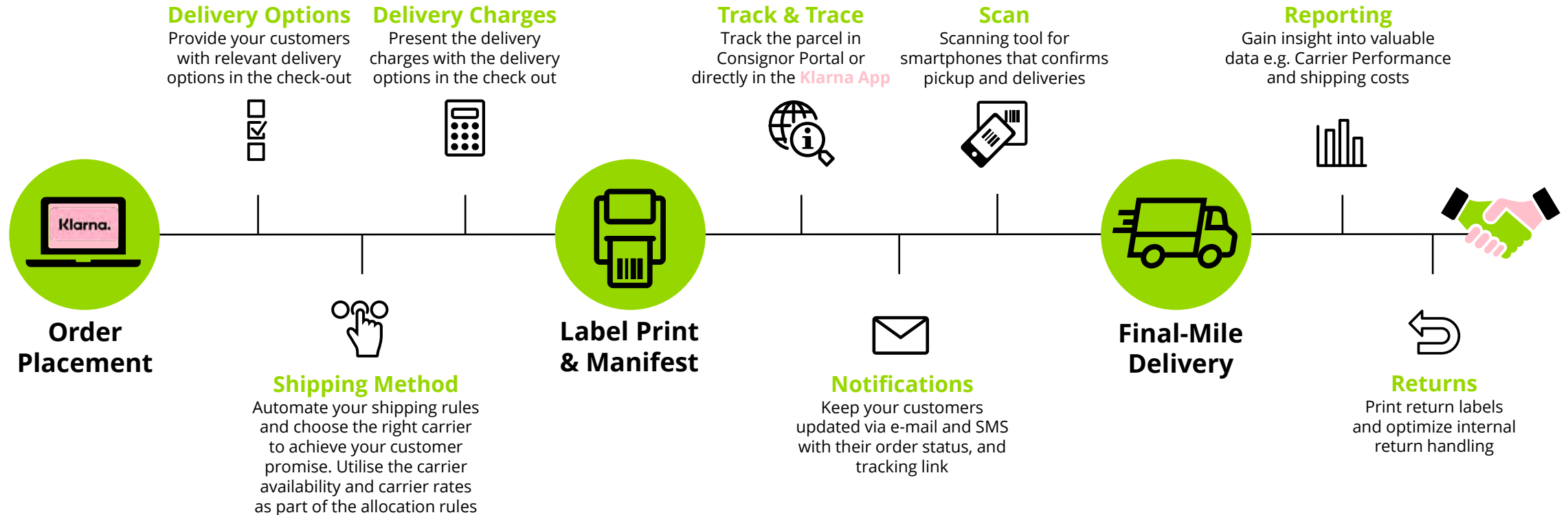
Check-Out: Where Excellent Delivery Starts!

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Creating an easy and worry-free delivery experience – it all starts online – flexible shipping options increase the conversion rate
Integrating **Consignor** to **Klarna**, customers can pick their favorite delivery alternative





Key Features

Consignor Platform Overview

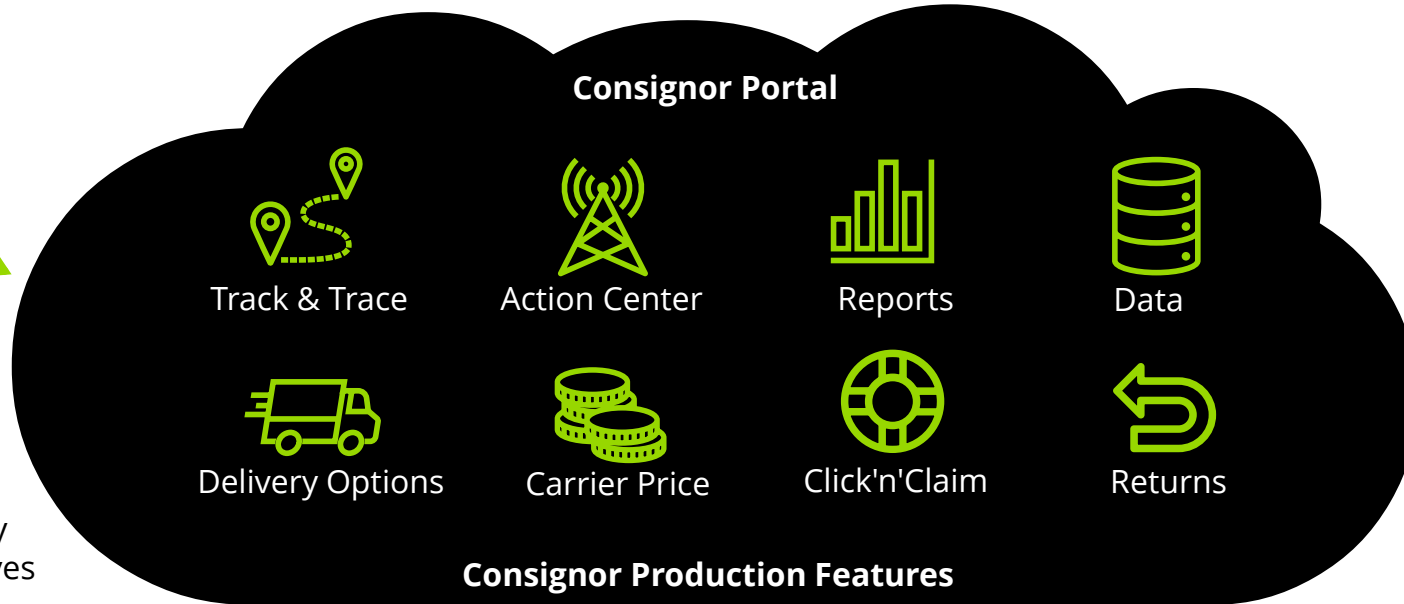
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Data Warehouse
Pull or Push



Web Shop

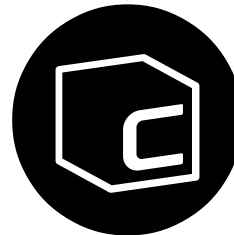
Delivery
Alternatives



Order System
(ERP, OMS, WMS, TMS)

API or FTP

Webservices



Consignor
Cloud or App

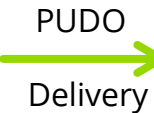
Label & Documents

Manifest

Notification



Carriers



PUDO
Delivery



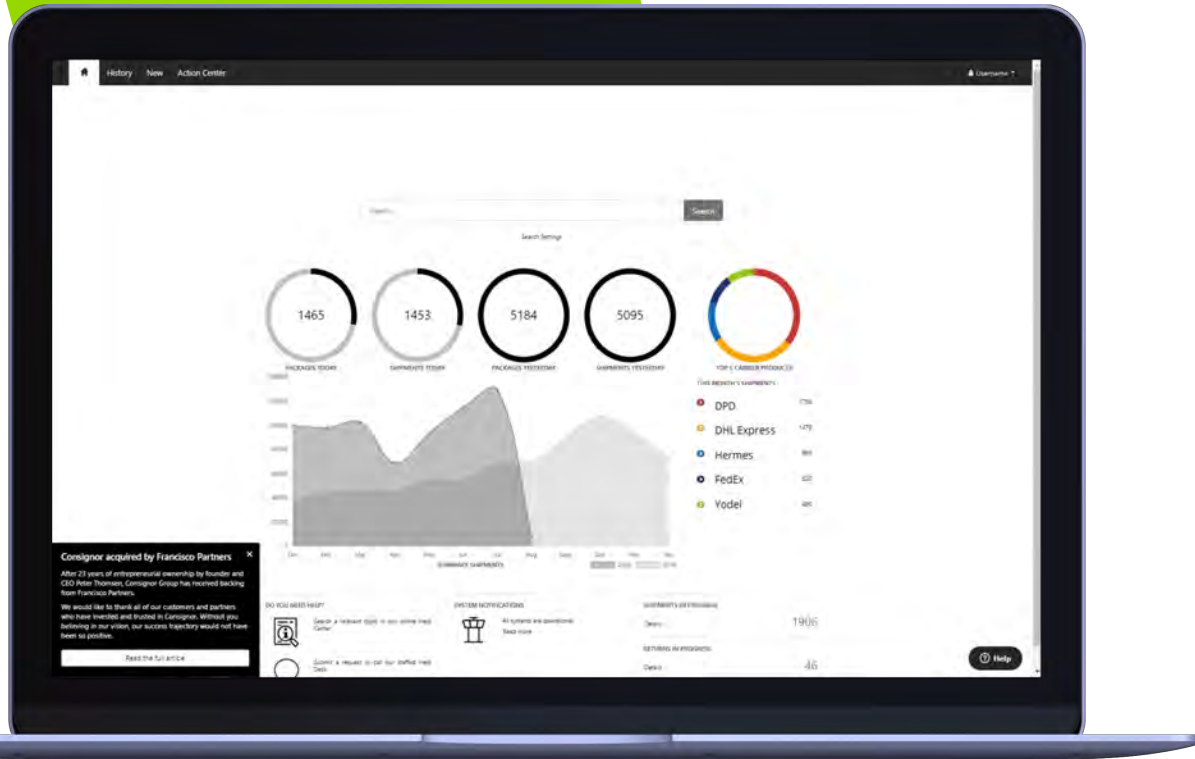
End Customer

Time, Place and
Status POD



Scan App

Consignor Portal



Brand Customizable



Cloud (Browser UI)



Shipment Bookings



Track & Trace (WISMO)



Reporting & Insights



Action Center (Control Tower)

Consignor Invoice Control

Validate & Report Deviations!

- Visualize deviations between expected carrier rates and your carrier's invoiced rates
- Based on agreement with carrier
- Access via one click in Consignor Portal

Why?



Save Administration Time

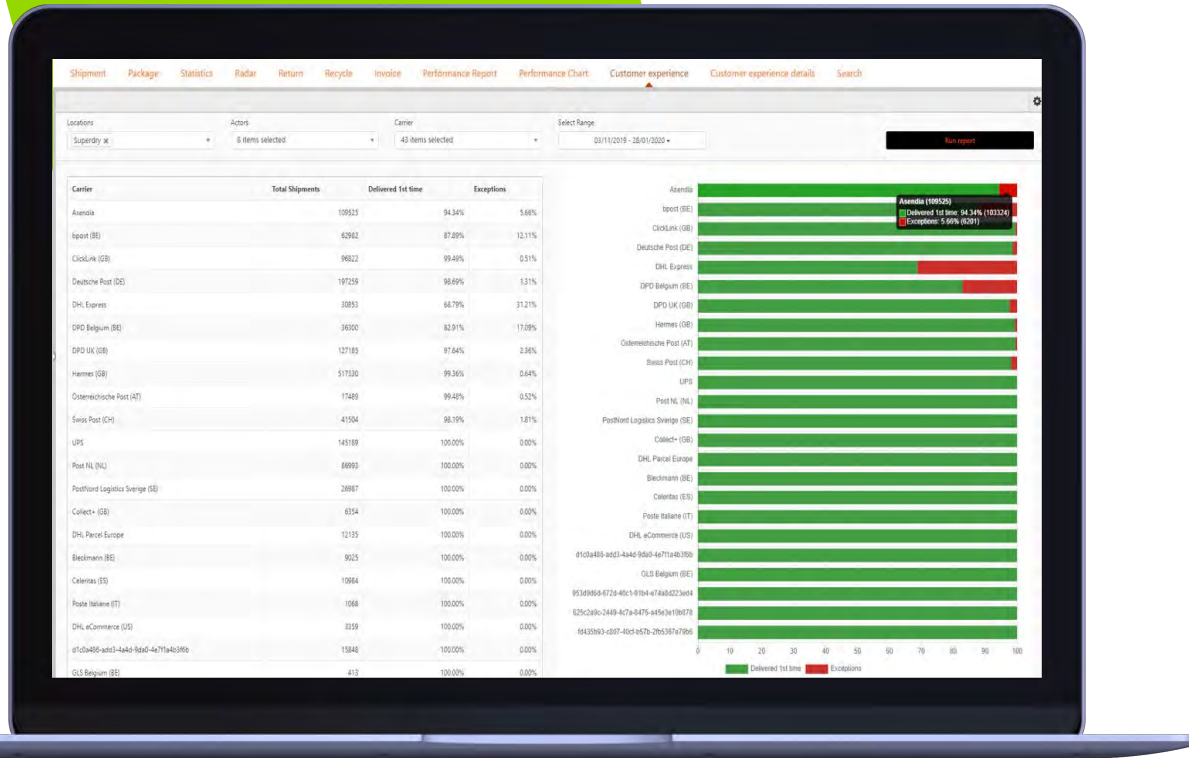


Save Money On Over-Charges & Duplicates



Manage & Understand Your Delivery P&L

Shipment num.	Order number	Receiver Name	Printed Date	Sender Price	Carrier Price	Deviation	Sender Weight	Carrier Weight	Receiver address	Carrier	Product	Current Status	Receiver zip
401702K0202111...	119480	636 348 MEXIMORSET	26/06/2019 07:05:11	178,87	171,18	-7,69	3,0	2,1	Prethagenweg 20	Borg	Jeefhuysen	Uitverf	3020
401702K0202111...	119480	636 383 ORENLAND 18	27/06/2019 14:55:46	129,08	240,59	+111,51	1,0	1,8	Gronsd 18	Borg	Jeefhuysen	Uitverf	0188
401702K0202111...	119478	636 532 TRACSTAD	27/06/2019 08:42:42	170,23	271,73	+101,50	2,0	1,2	Veldkruisweg 1...	Borg	Jeefhuysen	Uitverf	1980
401702K0202111...	0004191029	025 Hf Uilink sykehu	26/06/2019 15:20:59	196,74	182,11	-14,63	40	3,8	Kruisweg 165	Borg	Jeefhuysen	Uitverf	0400
401702K0202111...		COOP DEP SA EXTRA GOL	26/06/2019 15:24:26	143,24	177,98	+34,74	0,0	0,4	SENTRUMWEG 1...	Borg	Jeefhuysen	Uitverf	3350
401702K0202111...		COOP WEG-HORGE SA EXTRA INDEBY	26/06/2019 15:24:26	179,93	214,75	+34,82	0,0	0,4	SURCHERWEG 2	Borg	Jeefhuysen	Uitverf	1670
401702K0202111...		2340 COOP NORDVEET SA EXTRA OVER L	26/06/2019 15:24:17	179,97	214,21	+34,24	0,0	0,4	FARNESWEG 1	Borg	Jeefhuysen	Uitverf	6654
401702K0202111...		2483 COOP WEG-HORGE SA EXTRA SPILL	26/06/2019 15:24:14	179,97	214,75	+34,78	0,0	0,4	NEDERWEG 7	Borg	Jeefhuysen	Uitverf	7020
401702K0202111...		1463 COOP WEG-HORGE SA EXTRA SPILL	26/06/2019 15:24:14	179,97	214,75	+34,78	0,0	0,4	NEDERWEG 7	Borg	Jeefhuysen	Uitverf	7020
401702K0202111...		1796 COOP NORDVEET SA WEG-DREKAL	26/06/2019 15:24:02	188,81	191,82	+3,01	0,0	0,1	DOMUS-WAERD...	Borg	Jeefhuysen	Uitverf	7100
401702K0202111...		1204 COOP SERVET SA EXTRA LVE	26/06/2019 15:23:51	183,81	191,82	+8,01	0,0	0,4	PRESTEGARDAL	Borg	Jeefhuysen	Uitverf	4347
401702K0202111...		1219 COOP DEP SA EXTRA RANOLT	26/06/2019 15:23:47	183,83	187,20	-3,63	0,0	0,2	GLADWAGEN 1	Borg	Jeefhuysen	Uitverf	2020
401702K0202111...		1218 COOP DEP SA EXTRA RANOLT	26/06/2019 15:23:46	183,83	187,20	-3,37	0,0	0,1	GLADWAGEN 1	Borg	Jeefhuysen	Uitverf	2020
401702K0202111...		1040 COOP DEP SA EXTRA AURONG	26/06/2019 15:23:40	123,03	187,20	+64,17	0,0	0,4	PROSINTHEET 128	Borg	Jeefhuysen	Uitverf	1930
401702K0202111...		1466 COOP INVALANDET SA OES CLAUDI	26/06/2019 15:23:36	143,24	167,54	+24,30	0,0	0,0	KARDFAPEN 1	Borg	Jeefhuysen	Uitverf	0210
401702K0202111...		2044 COOP INVALANDET SA WEG-STANGE	26/06/2019 15:23:28	143,24	167,54	+24,30	0,0	0,1	HOEDWEG 1...	Borg	Jeefhuysen	Uitverf	2233
401702K0202111...		1416 COOP HONGALAND SA PRIV WAKDAL	26/06/2019 15:23:11	179,97	107,49	-72,48	0,0	0,1	BOTVAEGEN 10	Borg	Jeefhuysen	Uitverf	5725
401702K0202111...		1385 COOP SERVET SA EXTRA WINDSAL	26/06/2019 15:23:11	179,97	107,49	-72,48	0,0	0,2	WAGES	Borg	Jeefhuysen	Uitverf	4400
401702K0202111...		1867 COOP SERVET SA EXTRA LINDHOLM	26/06/2019 15:23:01	179,97	107,49	-72,48	0,0	0,1	DE WEG 1...	Borg	Jeefhuysen	Uitverf	3070



Impacted Customers!

Identify how customers are impacted from first time delivery failures;

-  Carded
-  Not Home
-  Return To Sender
-  Refused
-  Property Access
-  Insufficient Address
-  Misrouted
-  Damaged
-  Lost
-  Network Delay
-  Other...

Consignor Carrier Performance

Success Against Contracted SLA!

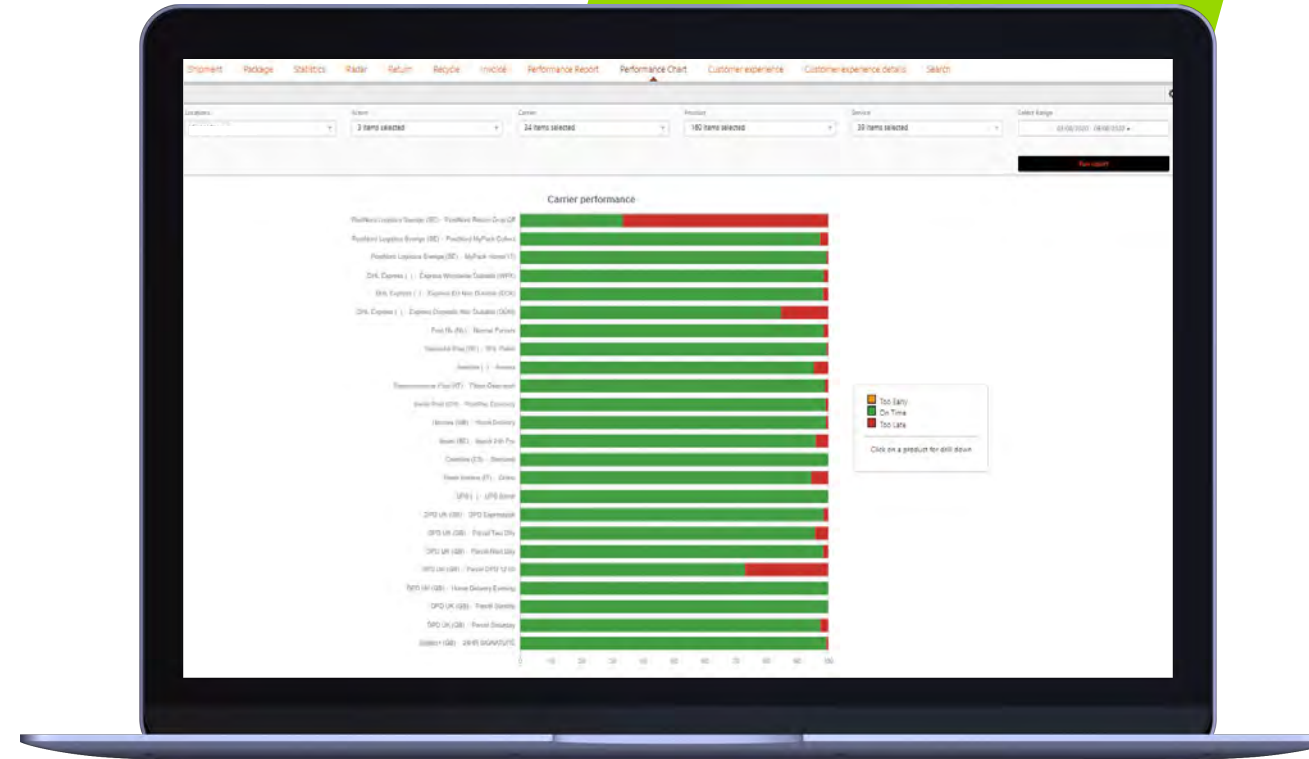
- Real-time reporting on performance
- Manage carrier account reviews with data
- Use data to improve customer experience

Why?

 **Too Early (specific time windows)**

 **On time (success as expected)**

 **Too Late (failed to achieve promise)**



Consignor Shipping UI

Book & Print Shipments!

- Browser based access, supporting integration and auto-print. No installation required, with PDF and thermal print available...

Why?



Easy & Fast Access To Consignor



Upscale With Multiple Locations



Services Always Monitored By Consignor ERC



Consignor Shipment Completion



Parcel Consolidation!

- Consolidate parcels heading for the same destination with the same carrier at the same time

Why?



Master Shipment Tracking



Evaluates Order Before Shipping



Fewer Shipment Save Money

Consignor Click & Claim

Insurance Your Shipments!

- 📦 Insure valuable consignments (ad-hoc)
- 📦 Fast handling and easy claim
- 📦 Insurance premium in Consignor Portal

Why?



Full Value Insurance



Cover Yourself Against Losses



Zero Deductibles



Consignor Dangerous Goods



Warning... Hazardous !

-  Online Article Catalogue
-  DG Office Integration
-  Printing of correct documentation

Why?



Simplifies Shipping HazMat



Standard Integration



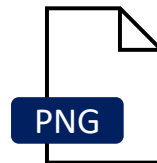
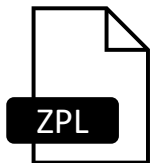
Print All Shipment Documents

Consignor Label Editor

Customize Your Labels!

All carrier labels are created as standard inline with the carrier specification, and is signed off by the carrier

However, all carrier labels can be customized to different sizes, with extra barcodes, QR codes, text, dynamic data, images, RFID enablement and more...



Consignor Carrier Price Calculation



Know Your Delivery Costs

- Exact price before booking shipment
- Based on your contracted rate cards
- Prices stored in Consignor Portal

Why?



Price Calculation



Save Money with Allocation Selection



Carrier Negotiation

Consignor Inbound

Streamline Incoming Deliveries!

- 📦 Consignor Inbound records all incoming shipments
- 📦 Scan of the existing label or re-label
- 📦 Scan and document inbound parcels with ScanApp

Why?



Internal Track & Trace



Easy Internal Redistribution



Reduce Lost Parcels & Wasted Time



Consignor Shipping Rules



Automate Your Shipping!

- ▣ Your business shipping logic can be based on cheapest option, fastest option, preferred option, exclude & include options...

Why?



Reduce Carrier Spend



Gain Operational Efficiencies



Deliver On Customer Promise

Consignor Notifications

Keep Your Customers Informed!

- 📧 Provide progress and tracking updates to reduce WISMO call into customer care
- 📧 Add promotional & seasonal information...

Why?



Event Triggered Based



Email & SMS



Fully Dynamic & Configurable



Consignor Track & Trace



Did Someone Say WISMO!

- Customers can track from any standard web-browser to remove the need to phone in... and keep updated...

Why?



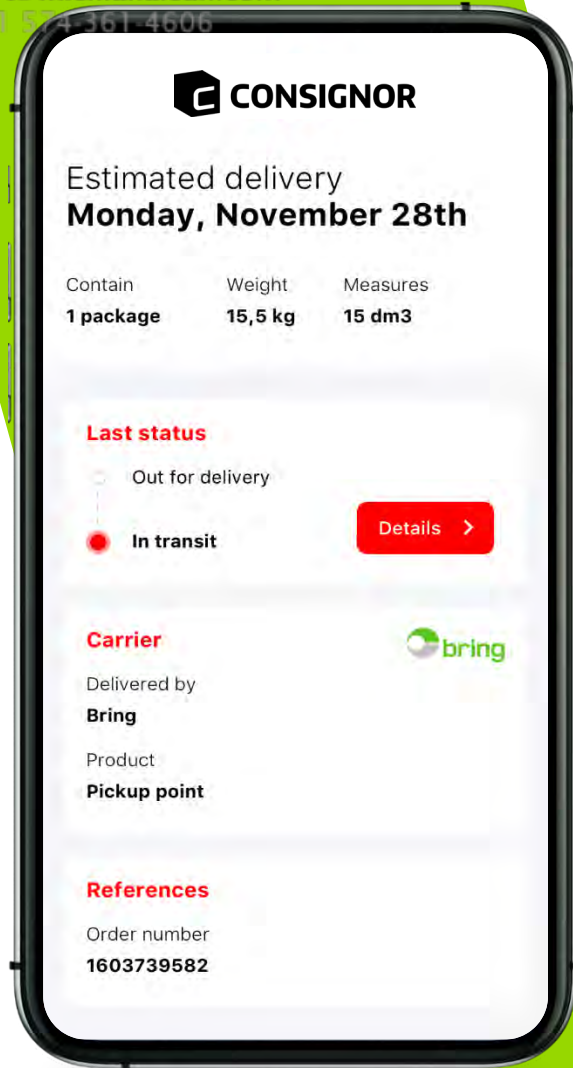
Normalized Across Carriers




Track Shipment & Parcels



AI: ETA Recalculation On The Fly



Consumer Focused UI!

-  Customers can track from any standard web-browser to remove the need to phone in... and keep updated...

Why?



Anonymised Personal Data



Mobile Friendly



Add Your Brand & Promotions

Consignor Shipment Viewer

Consumer Focused UI!

- Customers can track from any standard web-browser to remove the need to phone in... and keep updated...

Why?



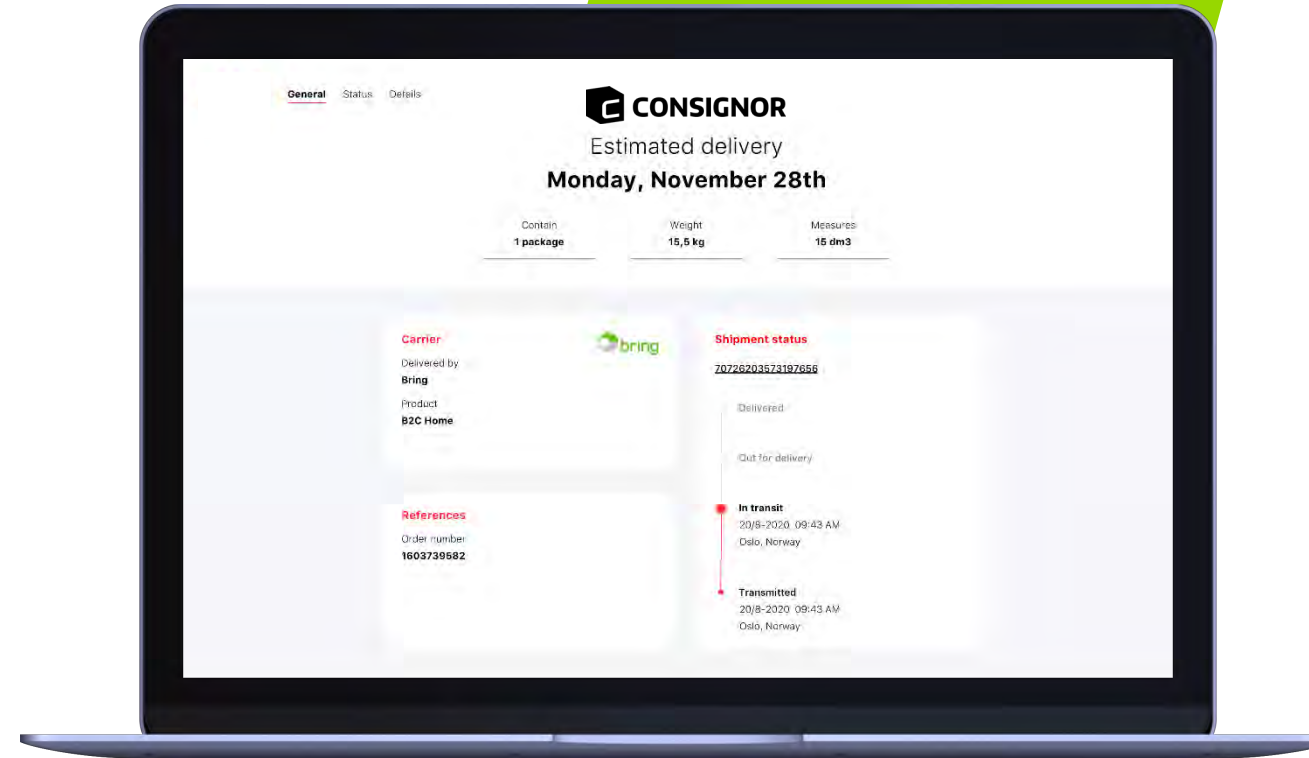
Anonymised Personal Data



Desktop Friendly



Add Your Brand & Promotions

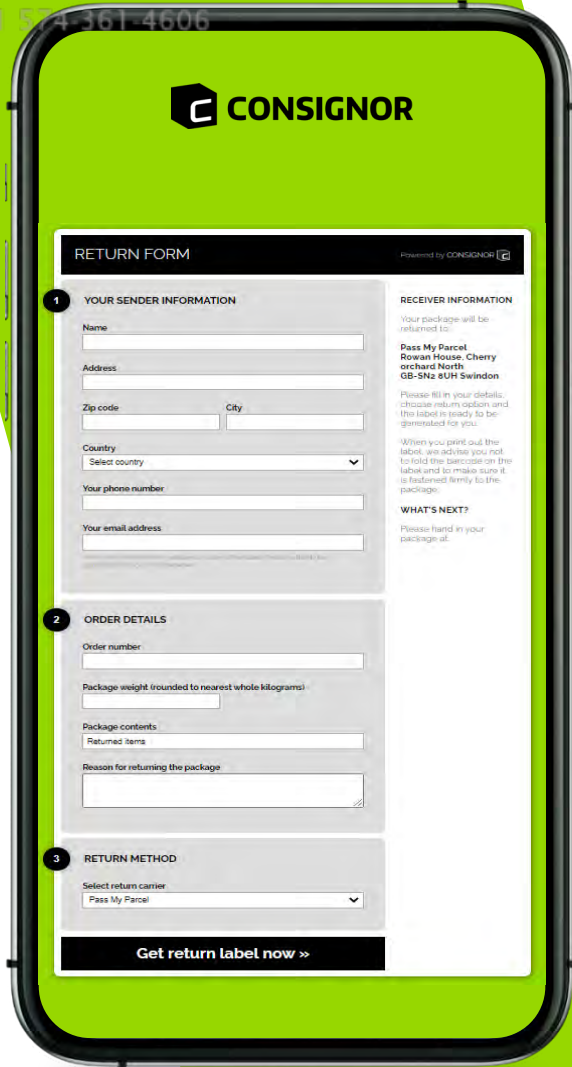


Consignor Returns

Return Handling Options!

- ☒ Customer requests return via your website – self-serve in customer account (API)
- ☒ Returns label printed with outbound delivery and placed inside parcel with order and invoice etc.
- ☒ Automated mail to customer with return label sent at time of shipping
- ☒ Customer Service generate return in Consignor portal and e-mail label to customer

Consignor Returns



CONSIGNOR

RETURN FORM Powered by CONSIGNOR

1 YOUR SENDER INFORMATION

Name

Address

Zip code City

Country

Your phone number

Your email address

RECEIVER INFORMATION

Your package will be returned to:

Pass My Parcel
Rowan House, Cherry
orchard North
GB-SN2 8UH Swindon

Please fill in your details, choose return option and the label is ready to be generated for you.

When you print out the label, we advise you not to fold the parcel on the label and to make sure it is fastened firmly to the package.

WHAT'S NEXT?

Please hand in your package at:

2 ORDER DETAILS

Order number:

Package weight (rounded to nearest whole kilograms):

Package contents:
Returned items:

Reason for returning the package:

3 RETURN METHOD

Select return carrier:

Get return label now >>



Simple Enablement !

- Customer can request return via your website – self service on the go... with a copy and paste HTML basic script

Why?



Track Your Returns



Simplify Customer Experience



Add Your Branding

Consignor Delivery Options

Make Delivery A Competitive Advantage!

- Enhance the check out experience by adding dynamic delivery options

Why?



Real-Time & Relevant Options







Manage Own PUDO (Pick-Up & Drop-Off Points)











Flexible Configuration







Consignor Delivery Options

	<input type="radio"/> Nextday Delivery by Royal Mail £ 6.95 October 16, 08:00 – 18:00 est.
	<input type="radio"/> Nextday PM by DPD £ 6.00 October 16, 12:00 – 20:00 est.
	<input type="radio"/> Collect at Retail Store FREE October 17, from 10:00
	<input type="radio"/> 3 Day by Yodel £ 3.95 October 18, 08:00 – 20:00 est.





	<input type="radio"/> Collect at Retail Store FREE October 17, from 10:00
	<input type="radio"/> 3 Day by Yodel £ 3.95 October 18, 08:00 – 20:00 est.
	<input type="radio"/> Nextday PM by DPD £ 6.00 October 16, 12:00 – 20:00 est.
	<input type="radio"/> Nextday Delivery by Royal Mail £ 6.95 October 16, 08:00 – 18:00 est.

	<input type="radio"/> Collect at Retail Store FREE October 17, from 10:00
	<input type="radio"/> Collect at InPost Locker £ 3.50 October 17, from 10:00
	<input type="radio"/> Collect at Post Office £ 4.00 October 17, from 10:00
	<input type="radio"/> Collect at Asda ToYou £ 4.95 October 17, from 10:00

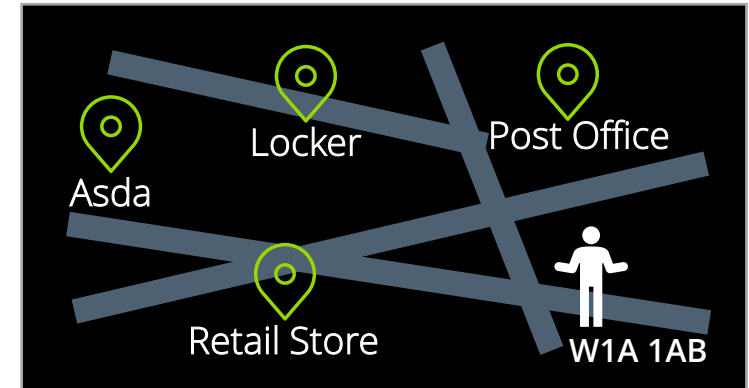
Fastest Service!

	<input type="radio"/> Nextday Delivery £ 6.95 October 16, 08:00 – 18:00 est.
	<input type="radio"/> Nextday PM £ 6.00 October 16, 12:00 – 20:00 est.
	<input type="radio"/> Collect at Retail Store FREE October 17, from 10:00
	<input type="radio"/> 3 Day £ 3.95 October 18, 08:00 – 20:00 est.

Lowest Price!

	<input type="radio"/> Collect at Retail Store FREE October 17, from 10:00
	<input type="radio"/> 3 Day £ 3.95 October 18, 08:00 – 20:00 est.
	<input type="radio"/> Nextday PM £ 6.00 October 16, 12:00 – 20:00 est.
	<input type="radio"/> Nextday Delivery £ 6.95 October 16, 08:00 – 18:00 est.

PUDO!



Full control on what and how you display in the checkout...

Your Very Own Control Tower!

- 📦 Pro-active toolbox for shipments in progress
- 📦 Define, add and trigger events
- 📦 Notify costumers
- 📦 Export data to ERP system

Why?



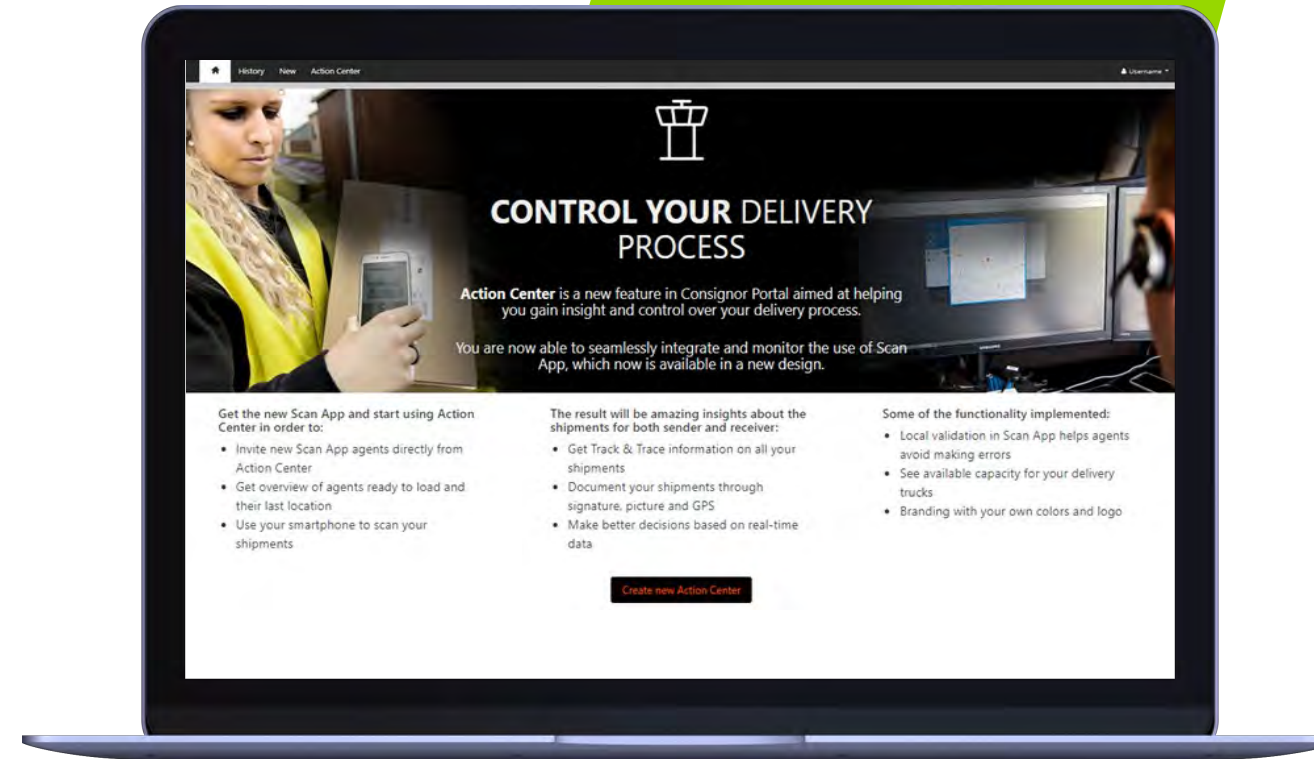
Complete Track & Trace



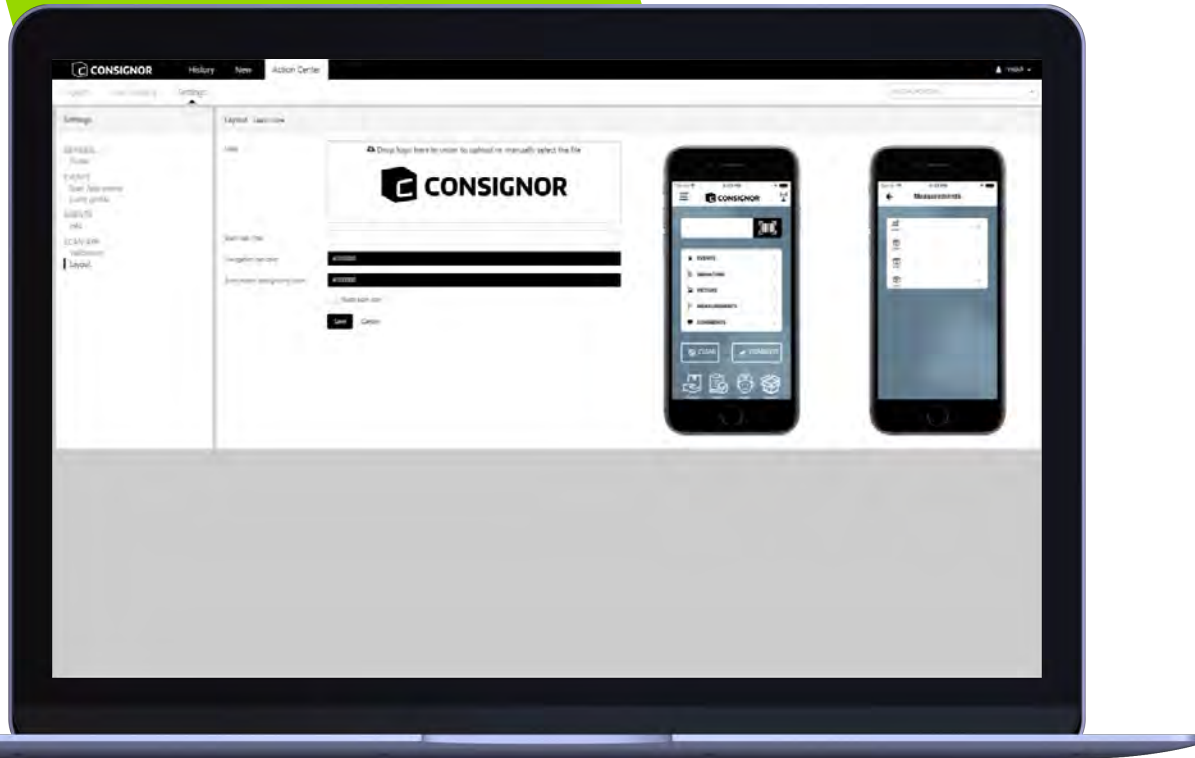
Shipment Attention Focus



Improved Customer Service



Consignor Action Center



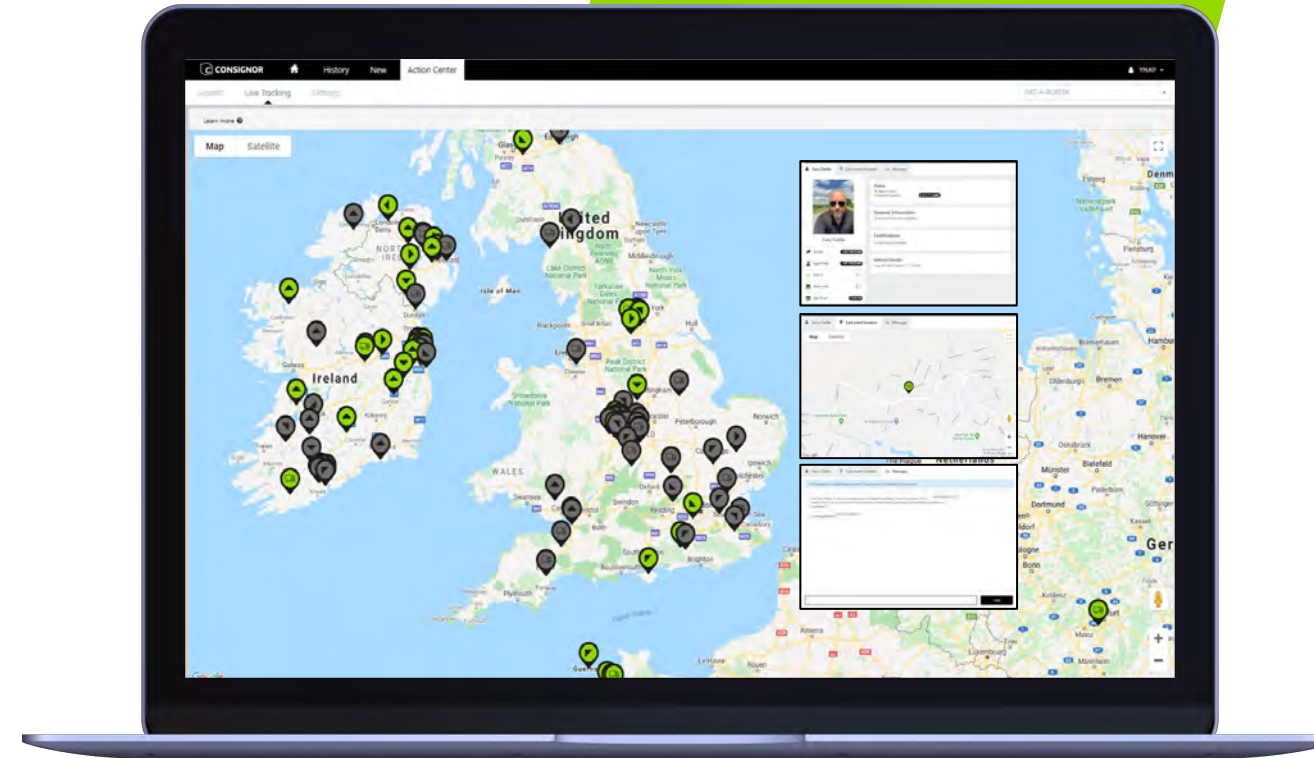
Self-Service ScanApp!

- 📱 **Configure Your Own PDA**
 - Events
 - Sub-Events
 - Mandatory Actions
 - Validations
 - Containerization / Consolidation
- 📱 **Create Multiple Profiles**
 - Function / Group Specific
 - Add Your Brand Logo
 - Add Your Corporate Colours
- 📱 **Control Your User Access**
 - Invite Users Via SMS / Email
 - Delete /Block Users

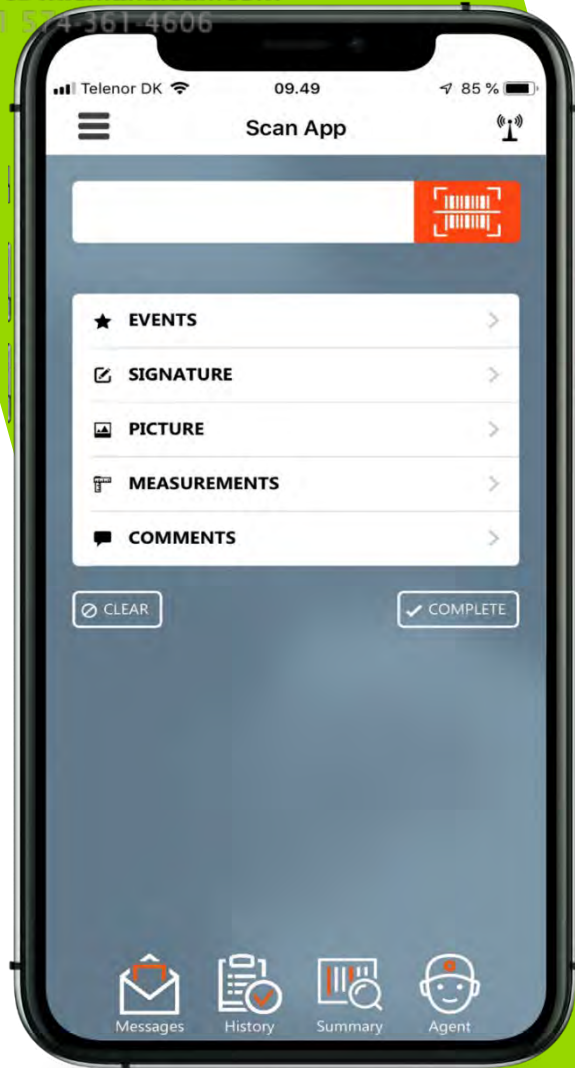
Consignor Action Center

Live Tracking!

- 📍 Real Time Driver / Agent Tracking
 - Active / Non-Active
 - Stationary / Driving Direction
- 📍 View Driver / Agent Information
 - Status
 - Personal Information
 - Certifications
 - Vehicle Details
 - Last Scan GPS Pin
- 📍 Direct Message Driver / Agent



Consignor ScanApp



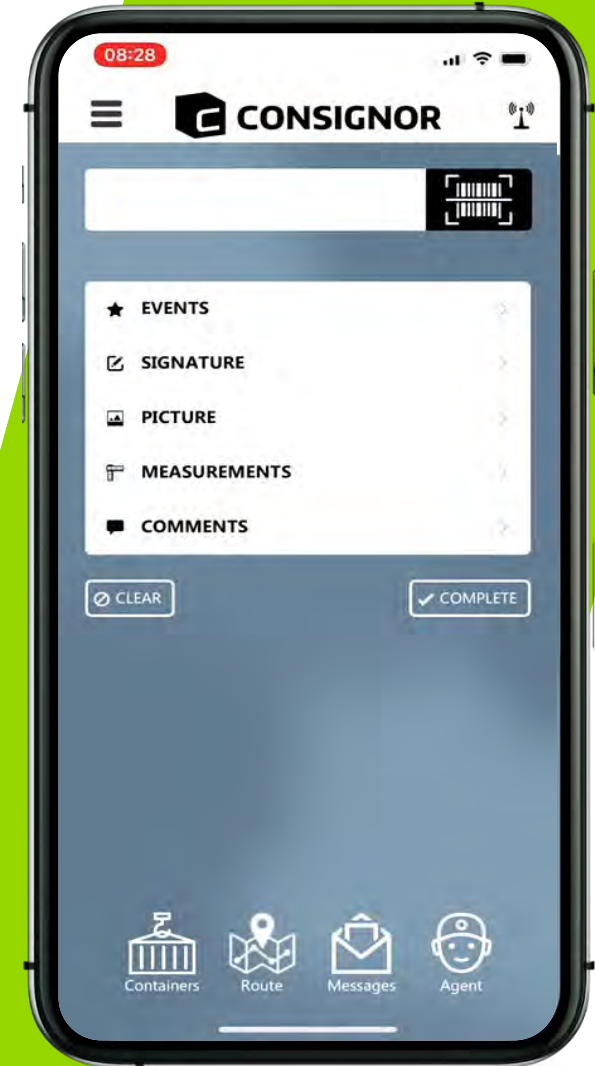
iOS & Android

- ☑ Smartphone or Tablet Downloadable
- ☑ In-House / Outsourced Network
- ☑ Click & Collect
- ☑ Ship-From-Store
- ☑ Containerization / Consolidation
- ☑ Configurable Events / Statuses
- ☑ Sign On Glass – Signature Capture
- ☑ GPS Position Record / Scan-Point
- ☑ Photo Capture
- ☑ Live-Tracking
- ☑ Live Messaging Updates
- ☑ Route Optimization / Planning
- ☑ Control Tower Via Consignor Portal

Consignor ScanApp

Parent & Child!

- ☑ Scan multiple parcels and group them together under a master container;
- ☑ Container ID;
 - Carrier Label
- ☑ Container Name;
 - Route
 - Marshall Lane
 - Dock Door
 - Cage
 - Pallet



Consignor ScanApp



Route Optimization!

- Allocate container (route)
- Calculates drop sequence
- Calculates drop time
- Calculates distance between drops
- Captures POD



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+1 574-361-4606



Summary

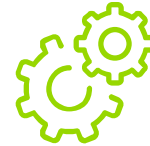
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Validate shipment according to the carrier requirements & restrictions



Automate selection of carrier based on dynamic shipping rules



See carrier rates before booking and compare invoiced carrier rates



Display available shipping options, prices and ETA to your online checkout or other system for selection



Estimated time of arrival (ETA) based on carrier agreement or AI



Automatically consolidate shipments to the same receiver to reduce transportation costs

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Possibility for the driver to use his cell phone to update shipments with events including pictures, signatures and comments, with Route Planning and Live-Tracking



Receive notifications if goods have been damaged and filter shipments based on the time a shipment has been "In progress"



Notify the receiver of shipping status (SMS and/or e-mail)



Track statuses from Carriers, Scan App and RFID readers in real-time



Print all relevant shipping labels & documentation, and send manifest data to carriers

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Creation of return shipments by sender or end customer



Statistics & insights for all shipments in one place



Data export (API or File) to see the information in other systems & BI tools



Compare invoiced amount to prices in your contract with the carrier through Consignor or integration to Softlogs



Compare carrier performance and actual delivery times to what is agreed in carrier SLA contract



Overview of (end) Customer Experience by seeing failed attempts of delivery, days parcel spent at pickup point and more...



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THANK YOU!
